

Privacy Policy

Last updated: September 25, 2026

Pocket Munshi (“Pocket Munshi”, “we”, “us”, or “our”) respects your privacy and is committed to protecting the information you use in connection with the Pocket Munshi mobile application.

This Privacy Policy explains what information Pocket Munshi may collect, store, use, and share when you use the Pocket Munshi application and related services.

1. About Pocket Munshi

Pocket Munshi is a digital business record-keeping application designed to help small businesses and merchants manage everyday business activities, including customer and supplier accounts, transactions, payments, purchases, expenses, business information, and related records.

Pocket Munshi is currently operated by an independent developer.

Privacy contact: pocketmunshi@gmail.com

Website: <https://pocketmunshi.com/>

2. Information You Provide

Depending on the features you use, Pocket Munshi may store information that you enter into the application, including:

Business information

This may include:

- Business or shop name
- Business address or city
- Business contact information that you choose to provide
- Business settings and preferences

Account and profile information

If you sign in using an available authentication provider, we may receive information necessary to authenticate your account, such as:

- Name
- Email address
- Authentication or account identifier
- Information provided by the authentication provider as part of the sign-in process

Pocket Munshi currently supports Google Sign-In for authentication.

We do not ask for or store your Google password.

Business records

Pocket Munshi may store the business information and records that you choose to enter, including:

- Customer information
- Supplier information
- Staff information
- Amounts owed or payable
- Payments
- Sales
- Purchases
- Expenses
- Opening balances
- Due dates
- Transaction dates
- Notes and descriptions
- Other information you choose to enter into your business records

Some of these records may contain personal information about other people, such as customers, suppliers, or staff members. You are responsible for ensuring that you have an appropriate basis for entering and using such information in Pocket Munshi.

Photos and documents

If you use features that allow you to attach or capture a bill, receipt, or other business document, Pocket Munshi may store the photo or document as part of your business records.

Pocket Munshi does not use these photos for advertising or sell them to third parties.

3. Information Collected Automatically

Pocket Munshi may process limited technical information necessary to operate, secure, troubleshoot, and improve the application.

Depending on the services and configuration used by the application, this may include information such as:

- Device type and operating system
- Application version
- Technical identifiers associated with authentication or service operation
- Error or diagnostic information
- Information necessary to maintain the security and reliability of the service

Pocket Munshi does not intentionally collect precise device location for its core business-record features.

4. How We Use Information

We use information for purposes such as:

- Providing Pocket Munshi's features and services
- Storing and displaying your business records
- Authenticating your account
- Keeping your records available across supported services

- Providing backup or synchronization functionality where enabled
- Processing actions you request
- Providing customer support
- Maintaining application security
- Detecting and resolving technical problems
- Improving reliability and functionality
- Complying with applicable legal obligations

We do not sell your personal information.

We do not use your business records to provide advertising based on the contents of those records.

5. How Your Information Is Stored

Pocket Munshi is designed with an offline-first architecture. Business information may be stored locally on your device so that core record-keeping functionality can operate without continuous internet access.

Where Pocket Munshi uses online services for authentication, backup, synchronization, or other supported functionality, relevant information may also be processed or stored by those services.

Pocket Munshi uses third-party service providers where necessary to operate specific parts of the application. These providers process information only for purposes necessary to provide their services to us or to you, subject to their applicable terms and privacy practices.

6. Third-Party Services

Pocket Munshi may use third-party services to provide functionality such as authentication, cloud infrastructure, storage, backup, synchronization, or other technical services.

These may include services provided by:

- **Google**, for Google Sign-In authentication
- **Supabase**, for backend infrastructure and related services

Third-party services may process information according to their own privacy policies and applicable agreements.

We do not sell your business records or personal information to these providers.

7. WhatsApp and External Applications

Pocket Munshi may provide actions that allow you to open WhatsApp or another external application to communicate with a customer, supplier, staff member, or Pocket Munshi support.

When you choose to use such an action, the communication is handled by the external application you choose to open.

Pocket Munshi does not control WhatsApp or other external services, and their handling of information is governed by their respective privacy policies and terms.

Pocket Munshi does not automatically send messages on your behalf unless a feature explicitly provides and you initiate such an action.

8. Sharing of Information

We do not sell or rent your personal information or business records.

We may share or disclose information only when reasonably necessary to:

- Provide Pocket Munshi functionality
- Use service providers that operate infrastructure or services on our behalf
- Authenticate your account
- Protect the security and integrity of Pocket Munshi
- Comply with applicable law, legal process, or lawful requests
- Protect the rights, property, or safety of Pocket Munshi, our users, or others
- Complete a business transfer or restructuring, where legally permitted

Where third-party service providers process information for us, we expect them to handle that information appropriately and only for the purposes for which they are engaged.

9. Data Security

We take reasonable technical and organizational measures designed to protect information against unauthorized access, alteration, disclosure, or destruction.

These measures may include:

- Secure authentication mechanisms
- Access controls
- Encrypted communications where supported
- Local device protections
- Secure handling of credentials and authentication information
- Restricted access to backend systems

However, no electronic storage or transmission system can be guaranteed to be completely secure.

You should also protect your device, account credentials, and any authentication information used to access Pocket Munshi.

10. Data Retention

We retain information for as long as reasonably necessary to provide Pocket Munshi and its features, maintain legitimate business and security purposes, comply with legal obligations, resolve disputes, and enforce applicable agreements.

Information stored locally on your device may remain on that device until you delete it, reset the application, uninstall the application, or otherwise remove it.

Where information is stored by online services, retention may depend on the service and the applicable account or service configuration.

We periodically review information that is no longer reasonably required and may delete or anonymize it where appropriate.

11. Deletion of Your Information

You may request deletion of your Pocket Munshi account and associated personal information by contacting us at:

pocketmunshi@gmail.com

Please include enough information for us to identify your account and process your request.

We will review and process deletion requests in accordance with applicable law and our operational requirements.

Some information may need to be retained where required by law, necessary to resolve disputes, prevent fraud or abuse, or otherwise permitted by applicable law.

Deleting information from your device does not necessarily delete information that has already been transmitted to or retained by an online service. Where applicable, we will process deletion of associated online information in accordance with our retention and deletion procedures.

12. Your Business Records and Other People's Information

Pocket Munshi is a business record-keeping tool. You may enter information about customers, suppliers, employees, staff members, or other individuals.

You are responsible for using Pocket Munshi in accordance with applicable privacy and data-protection requirements and for ensuring that you have the appropriate permission or legal basis to collect and use information about other people.

You should not enter information into Pocket Munshi that you are not authorized to collect or use.

13. Children's Privacy

Pocket Munshi is intended for business use and is not directed toward children.

We do not knowingly collect personal information from children for the purpose of providing a child-directed service.

If you believe that a child has provided personal information to Pocket Munshi inappropriately, please contact us so that we can review the situation and take appropriate action.

14. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to Pocket Munshi, our services, applicable law, or our data practices.

When we make changes, we will update the “**Last updated**” date at the top of this page.

We encourage you to review this Privacy Policy periodically.

15. Contact Us

If you have questions about this Privacy Policy, your personal information, or a privacy request, please contact:

Pocket Munshi

Operated by an independent developer

Privacy Email: pocketmunshi@gmail.com

Website: <https://pocketmunshi.com/>

For general Pocket Munshi support, you may also contact us through the support options provided within the application.

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